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## Hosted Microsoft® Services - Exchange™

*Get organised, on time and in control*

### Introducing Hosted Microsoft Exchange E-Mail

Exchange E-Mail is a managed email service that gives you corporate style Microsoft® Exchange without having to implement your own internal Exchange network. Schedule meetings, compare diaries, manage sales accounts, send emails and book resources from your office, your home or even the beach!

#### How it works

We run the server and manage the mailboxes at our commercial datacentre and you access them via an ordinary broadband internet connection. You can access your mailbox through Outlook® 2003 software on your desktop or through a web browser from any internet-enabled device. You can even read emails, check your calendar and your contacts without an internet connection. You pay a flat monthly fee and we manage the rest – server hardware, software, licenses, security, virus protection and enterprise grade management.

### ROAD TEST ECN & HOSTED MICROSOFT SERVICES

Your virtual Exchange network is run just like a corporate network. Every detail is managed to best practice, giving you a consistent, reliable service with reduced costs and peace of mind.

#### The benefits include:

- **Security** – firewall security protects against hacker intrusion and new connectivity protocols ensure an always secure connection to your Exchange server from anywhere.
- **Virus protection & Spam filtering** – virus checkers and spam filters scan your mail to protect your business from viral attack and junk-mail bombardments.
- **Full Licence for Outlook 2003** – ECN provides a full licence with each Exchange Mailbox ordered .
- **Daily back-ups** – we back-up all your mailbox data daily and can restore lost files quickly and easily.
- **Set monthly fee** – you pay a set monthly fee per mailbox .No hardware , licencing or management costs.
- **Free upgrades** – we upgrade software versions free of charge so you will always be using the newest release of Exchange and Outlook without the licencing costs and upgrade hassles.
- **Large mailboxes** – we provide you with generous mailbox storage.

#### The Power of Outlook and Exchange

The new version of Outlook is not only aesthetically superior to previous versions, it also integrates seamlessly with the Office suite and other Microsoft applications like Microsoft Project. With the power of Exchange 2003 behind it, Outlook 2003 sports a host of new features to help you get organised, on time and in control.



Your Queensland  
**Microsoft SPLA Licencee**

“... Which just means we are local,  
capable and accredited  
to Support You ”

## Exchange by the Month – features at a glance

ECN Business Exchange E-Mail makes corporate style communications and collaboration available to everyone – big business, small business, and even single users. The table below lists the features included in each plan:

Included in the Plan	Web Mail Only	Web Mail and Organiser	Premium Web Access	Premium Web and Outlook Access
<b>ECN Business Exchange E-Mail service features:</b>				
Microsoft Outlook software	x	x	x	✓
Best practice security	✓	✓	✓	✓
Virus protection	✓	✓	✓	✓
Spam filtering	✓	✓	✓	✓
Daily back-ups	✓	✓	✓	✓
Extra large mailboxes (100 MB)	✓	✓	✓	✓
Free upgrades	✓	✓	✓	✓
<b>Outlook/Exchange 2003 features:</b>				
Email	✓	✓	✓	✓
Rich text and HTML email messages	✓	✓	✓	✓
Personal folders	✓	✓	✓	✓
Shared/public folders	✓	✓	✓	✓
Outlook rules for email management	✓	✓	✓	✓
Drag and drop	✓	✓	✓	✓
Pop up reminders on screen	✓	✓	✓	✓
Tasks	✓	✓	✓	✓
Notes	✓ (read only)	✓ (read only)	✓ (read only)	✓
Journal	✓ (read only)	✓ (read only)	✓ (read only)	✓
Personal contacts	x	✓	✓	✓
Shared contacts	x	x	✓	✓
Address list of all users within personalised domain	x	✓	✓	✓
Personal calendar	x	✓	✓	✓
Shared calendar	x	x	✓	✓
Group scheduling including viewing free/busy times of others	x	x	✓	✓
Delegate access	x	x	x	✓
Spelling checker	x	x	✓	✓
Timed delivery of outbound mail	x	x	x	✓
Expiration of email messages	x	x	x	✓
Printing templates	x	x	x	✓
<b>Accessibility:</b>				
Microsoft Outlook 2003 client	x	x	x	✓
Rich Outlook Web Access	✓	✓	✓	✓
Offline use	x	x	x	✓
MAPI access	x	x	x	✓
Single sign on capability	✓	✓	✓	✓
Internet mail protocol (SMTP, POP and Web browser access via any client)	✓	✓	✓	✓
<b>Email address:</b>				
Second level domain name allowed – johnsmith@johnsbiz.com	x	✓	✓	✓